



# **SUNVIEW PATIO DOORS LTD**

## **PRORATED LIMITED WARRANTY FOR SLIDING PATIO DOORS AND HINGED GARDEN DOORS**

### **FOR ORIGINAL OWNERS**

Sunview patio and garden doors are warranted by *Sunview Patio Doors Limited*, the manufacturer, to the original purchaser against defects in material and workmanship, as specified under the Limited Warranty, occurring as a direct result of the manufacturing process, for the following door parts and components during the stated time period, under normal use and service, conditional on the workmanlike completion of installation and adjustments according to our installation instructions.

### **25 YEARS – ALUMINUM / VINYL FRAME**

For a period of twenty-five (25) years from the date of purchase, *Sunview Patio Doors Limited* warrants that solid vinyl doors shall have no finishing or paint defects causing: a) blistering, b) peeling, c) flaking, and not show excessive fading of door frame or sash members. Exposure to sunlight, air pollutants and normal atmosphere conditions can cause aluminum and vinyl surfaces to gradually fade or chalk or suffer discoloration from any accumulation of surface dirt or stains. These are normal occurrences and are not covered under this warranty. This warranty on the vinyl frame and sash shall remain in effect only if normal cleaning practices using non-abrasive cleaners are followed.

### **5 YEARS – WORKMANSHIP**

For a period of five (5) years from the date of purchase, *Sunview Patio Doors Limited* warrants that doors shall have no defects of fabrication attributable to materials or workmanship and shall serve for the purpose normally intended.

### **10 YEARS- EXTERIOR PAINT**

For a period of 10 years from the date of purchase, *Sunview Patio Doors Limited*, warrants that doors painted by ourselves or our sub-contractors will remain free of peeling, cracking and major discoloration NOT caused by exposure to sunlight, heat or, noxious or abrasive materials.

### **10 YEARS – WARRANTY ON INSULATING GLASS**

For a period of ten years from the date of installation, *Sunview Patio Doors Ltd.* warrants that the sealed units contained in the doors, under normal conditions, will not develop an obvious obstruction of vision which is the result of film formation or dust collection between the interior glass surface caused by seal failure (and NOT glass BREAKAGE). Pro rata sharing does not apply to this glass warranty. This warranty applies to the unit only. Labor and shipping and incidental charges incurred in order to replace the glass are not covered by this warranty.

### **10 YEARS – VENETIAN MINI-BLINDS**

The Venetian mini-blinds installed in all Sunview products carry with them a 10 year manufacturer's warranty against malfunctions resulting from day-to-day use. This warranty covers problems arising from manufacturer's defects only. Problems arising from abuse, misuse and consumer negligence automatically voids the warranty. This warranty covers the product only. Any charges incurred from labour involvement in the replacement of the unit are the responsibility of the consumer. In order to make a warranty related claim the following must be submitted as proof: (1) date code from the inside of the spacer unit; (2) a picture of the defective unit; and (3) written description of the issue.

### **2 YEARS – WARRANTY ON HARDWARE**

For a period of two (2) years from the date of purchase, *Sunview Patio Doors Limited* warrants that the hardware shall remain in good operational condition, conditional on the performance of wheel, hinge, and locking mechanism adjustments at the time of installation according to the procedures outlined in the installation instructions.

**THIS WARRANTY IS EFFECTIVE JANUARY 1, 2009 AND APPLIES ONLY TO DOORS INVOICED AFTER THAT DATE. DOORS INVOICED PRIOR TO THIS DATE ARE SUBJECT TO THE WARRANTY CONDITIONS IN EFFECT AT THE TIME OF PURCHASE.**