

10 - YEAR COMMERCIAL WARRANTY

10 YEAR COMMERCIAL WARRANTY ON IDEAL PRODUCTS (THIS IS NOT A CONSUMER WARRANTY)

Ideal Window guarantees to the original commercial purchaser ("Original Commercial Purchaser") of Ideal windows and doors* (hereafter referred to as "Products") installed in (i) a single family home or a multi-family home unit that is not owner-occupied or (ii) a building used for commercial, governmental, or religious purposes (collectively a "Covered Building") that Ideal will, at Ideal's option, either repair or replace any Products that are found to be defective in materials or workmanship during the ten (10)-year warranty period defined below ("Warranty Period") provided that Ideal receives prompt notice of such defective materials or workmanship. Ideal will pay the costs of parts. Exclusive of labor and shipping costs. Handling, freight and installation charges are the responsibility of the owner.

PERSONS COVERED AND DEFINITION OF WARRANTY PERIOD

This Warranty extends to the Original Commercial Purchaser of Ideal Products installed in a Covered Building. The Warranty Period starts on the date of purchase of a Covered Building as new construction or the date of purchase of Ideal Products that are installed as replacements ("Start Date") and expires ten (10) years after the Start Date. In addition, if the Original Commercial Purchaser sells a Covered Building before ten (10) years has elapsed after the Start Date, Ideal will automatically extend full coverage under this Warranty (subject to the same limitations and exclusions) to the new commercial owner and any subsequent commercial owners of the Covered Building, until the tenth (10th) anniversary of the Start Date.

EXCLUSIONS FROM COVERAGE

This Warranty does not cover damage or defects relating to misuse, abuse, the use of applied tints or films, broken glass, alterations including but not limited to customer-applied finishes, minor imperfections in glass that do not affect the Product's structural integrity or significantly obscure vision, normal wear and tear including but not limited to natural weathering of exterior finishes, broken glass, acts of nature (e.g. fire, hurricane, etc.), condensation or damage as a result of condensation (except to the extent such condensation or damages from such condensation are caused by failure of the Product), improper storage, improper handling, improper installation or failure to properly care for and maintain Ideal Products. Normal wear, including discoloration, on hardware component finishes is not a defect and is not covered by this Warranty. Loss of functionality of hardware (except as provided below for stainless steel hardware) in highly corrosive environments, which includes any Covered Building located within one mile of salt water, is also excluded from coverage. For Ideal Products with argon or krypton gas-filled insulating glass, Ideal injects the gas at the time of manufacture. The gradual dissipation of inert gas may occur naturally over time and is not a defect. Other than gas loss due to seal failure, this warranty does not cover the gradual dissipation of inert gas or the amount of inert gas remaining in the Ideal Products at any time after manufacture. This Warranty does not apply to any Products that are installed in a Covered Building that has a non-drainable EIFS or DEFS siding product.

ADDITIONAL EXCLUSIONS INCLUDE

1. Product failure due to improper installation or adjustment.
2. Modifications to the product or to any part of the unit.
3. Improper staining or painting.
4. Units assembled or improperly mullied by others.

Ideal reserves the right to modify or discontinue any of its Products. For the repair or replacement of modified or discontinued Products, Ideal will have the right to substitute current products and components of equal quality and as similar in appearance as possible. Ideal will not be obligated to replace discontinued Products and components for which no similar alternatives are available.

DISCLAIMER OF WARRANTY

Except for the express warranty contained herein, Ideal extends no other warranties, whether express, implied or statutory, and Ideal expressly disclaims the implied warranties of merchantability and fitness or a particular purpose.

LIMITATIONS OF REMEDIES

In no event will Ideal be liable for incidental, indirect, special or consequential damages, whether based on breach of express or implied warranty, breach of contract, negligence, strict liability or any other legal theory. Such damages include, but are not limited to lost rents or profits, loss of use, claims of third parties and property damage. The statute of limitations applicable to all claims arising under this Warranty shall be one (1) year from the date the claim accrues.

CONTACT US

To obtain service under this Warranty, contact us at 1-800-631-3400 or Ideal's website at www.idealwindow.com. Please keep this certificate for your files.

SCREEN - LIFETIME

The aluminum screen frame is warranted against peeling, flaking, blistering, rust and rot under normal use and conditions for the life of the product. The fiberglass screen mesh is warranted against insect damage, punctures and tears for the life of the product. On verified manufacturing defects, the warranty shall be limited to providing new parts or screen cloth material to an Ideal Window Authorized Dealer. All other damages caused by external forces are excluded from this coverage.

PRIVACY BLINDS - 10 Years (Magnets - 1 Year)

The LowE coating used in our products with Privacy Blinds is a specially formulated LowE which is more resistant to scratching than most LowE, with normal use, however travel marks from the blinds internal cords is typical and is not covered under our warranty. Please review Privacy Blind Technical Specifications sheet for additional tolerance information.

COASTAL AREA EXCLUSIONS - 5 Years

All moving parts, miscellaneous window components and bay or bow wood parts are warranted against failure for a period of five years from the date of installation in Coastal Areas. Ideal Window defines Coastal Areas as land within one mile of water affected by ocean tides.

PROPER CARE AND MAINTENANCE

Please see the Care and Maintenance Instructions at Ideal's website www.idealwindow.com

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